

# A personal home concierge service with Virtuo.



When you purchase with Excel Homes, you are getting automatic access to a complimentary home concierge service. From electronics installation to utility set-up to even insurance planning, the experts at Virtuo are on it! Just sit back, relax and get back to enjoying the finer and more important things in life!

## Virtuo

..... Simplifying your journey home. ....

**EXCEL**  
**HOM35**  
YEARS

Exceptional customer service has no endpoint and that's why we always strive to find solutions to make the move into your new home a smooth one. With Virtuo, you'll receive an expert home concierge partner that will help coordinate your move into your new home.

## Flexibility for dynamic lifestyles.

### HOW IT ALL WORKS

When you have completed the Home Selection Process upon the home purchase with your Area Manager, your New Home Concierge will reach out to you to discuss and understand the services you would like set-up during your move. They will then provide you with a list of complimentary services that you can choose from such as helping to make internet arrangements or transferring utilities. No detail will be overlooked so that the experience is as stress-free as we can make it. Excel Homes' concierge services will help you clear away the busy clutter and free up your time significantly.



### HOME SET-UP SERVICES

One of the things in a home move that can sometimes be overlooked is how time-consuming setting up the new services for your home. We can take care of these with ease. Our services include:

- ✓ Utilities Setup/Transfer (gas, electrical, water, etc.)
- ✓ Cable Internet Setup/Transfer
- ✓ Mailbox Key Application

Optional Services Include: Professional Organizer, Handyman Services, Furniture Assembly, TV Mounting and More!



### MOVE + RELOCATION SERVICES

Your New Home Concierge is there to support you during your move-in process and keep it simple and stress-free. They will provide information on packing supplies for the move and competitive moving estimates from their trusted network. They will even help manage the process to ensure that it is done right!

Optional Services Include: Portable Storage, Dumpster and Junk Removal, Collection of Empty Moving Boxes From Your New Home, Packing Assistance and Moving/Relocation Services.



### DOMESTIC SERVICES

Once you have moved-in to your new Excel Home, your optional concierge services will stay with you for the life of your home by offering additional services for when you travel or when life gets in the way. Just simply share your ideal vision with your New Home Concierge and they will customize a program that meets your lifestyle and budget.

Additional Services Include: House Cleaners, Lawn care, Snow Removal, Furnace Cleaning and Maintenance, Window Cleaning, Handyman Services and much more - with all being managed through the Virtuo Mobile App!